



## INCLUSION IN THE GLOBAL MODERN SLAVERY DIRECTORY: GUIDELINES & EXPECTATIONS

*This resource is intended for direct service providers and indirect service providers that are interested in being included in the Global Modern Slavery Directory (referred to as GMSD or the Directory). The document outlines basic criteria and explains what to expect from inclusion in the GMSD.*

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### APPLICATION

If you wish to be considered for inclusion in the Directory, please submit your application at:  
[www.globalmodernslavery.org/apply](http://www.globalmodernslavery.org/apply)

### GENERAL OVERVIEW

The Global Modern Slavery Directory (GMSD) is an interactive, publicly searchable map and database of organizations and agencies across the globe that address the issue of modern slavery and human trafficking. The Global Modern Slavery Directory is operated by Polaris, an anti-human trafficking organization based in Washington, D.C. Polaris' comprehensive model puts victims at the center of what they do – helping survivors restore their freedom, preventing more victims, and leveraging data and technology to pursue traffickers and combat this issue. You can visit the Global Modern Slavery Directory at [www.globalmodernslavery.org](http://www.globalmodernslavery.org). To learn more about Polaris, visit [www.polarisproject.org](http://www.polarisproject.org).

The purpose of the GMSD is to create a central, publicly accessible tool that anyone can use to locate resources for victims of human trafficking and exploitation in any part of the world. The GMSD also provides a visualization of the global safety net so that stakeholders may observe where there are gaps in services for these vulnerable populations. The GMSD includes stakeholders that address all types of human trafficking, including sex trafficking, forced labor and debt bondage, forced marriage and child marriage, the sale of children, organ trafficking, and trafficking within international adoption and international marriage brokering mechanisms, as well as organizations that may assist victims of trafficking while addressing related issues, such as labor exploitation, child protection, or domestic violence.



The GMSD is comprised of the following types of stakeholders that have opted-in to make their organization's profile publicly searchable via the online directory:

- NGOs, local hotlines and coalitions, providing direct services to victims and survivors of human trafficking, including immigration and other critical legal services, emergency and transitional shelter, case management and other critical social services;
- Local and federal law enforcement, task forces, and fusion centers;
- Government agencies, including child welfare and juvenile justice;
- Organizations providing indirect services such as T&TA, outreach and awareness, grantmaking, research, and volunteer and internship opportunities;
- Organizations that focus on issues related to human trafficking, such as domestic violence, sexual assault, runaway and homeless youth, labor rights, immigration, and refugee services; and
- Contact information for each agency or organization.

#### WHAT TO EXPECT FROM THE GMSD

The GMSD is a publicly searchable map and database and as such, how others use the information is out of the control of the GMSD.

The [National Human Trafficking Hotline](#) also uses the GMSD for International Referrals when presented with a case that is occurring outside of the United States. In this, the National Hotline will:

- Respect your decision regarding whether a particular individual referred to your organization is eligible for services from your organization. The National Hotline will not promise individuals that they will be accepted for services by any referral organization.
- Brief you on the individual's stated needs and background, when authorized by the individual to share this information, if able.
- Keep all internal contact information for your organization private.
- Track referrals made to your agency and make statistical reports available upon request.
- Reach out to your designated point of contact on an annual and as-needed basis to request organization information be reviewed and updated as needed.
  - We also encourage you to contact the GMSD to share any changes or updates whenever needed.

#### *Important Considerations:*

- Inclusion in the Global Modern Slavery Directory does not indicate an endorsement of any service provider or organization by the GMSD or Polaris. These organizations have simply met the minimum requirements for inclusion.
- The GMSD cannot verify that an individual referred to your agency by the National Hotline or other organizations is a victim of human trafficking, is sober, does/does not have mental health needs, or is providing accurate information about his/her situation.
- The National Human Trafficking follows their own protocols and procedures for referring organizations. For more full information about this process, please visit [Inclusion In The National Human Trafficking Referral Directory: Guidelines & Expectations](#). Briefly the NHTH does the following:
  - The National Hotline engages in a basic trafficking, needs, and safety assessment in order to match callers with the referral agencies in their area that appear best-suited to meet their stated needs. The National Hotline does not meet callers in person.
  - The National Hotline will not disclose information about the individual seeking services to the referral agency without prior consent from the individual.
  - The National Hotline cannot guarantee when or if an individual will contact a referral provided.



- Inclusion in the GMSD does not guarantee that the National Hotline will refer to your organization in all cases or with any given frequency, as the referral process is tailored to meet the specific needs of each individual seeking services.

### MINIMUM INCLUSION CRITERIA

*All organizations seeking inclusion in the National Human Trafficking Referral Directory must:*

- ✓ Complete the [Global Modern Slavery Directory Application](#), which requires the following:
  - Public contact information for the organization
  - Information about the organization's services and the populations that are eligible to receive services
  - Information for a point of contact at the organization to be used internally by GMSD staff
  - Additional details regarding the organization's structure and operations, to be used internally by the GMSD.
- ✓ Have good standing within the local anti-trafficking community.
- ✓ Respond to periodic requests from the GMSD to update the organization's record, confirm referral protocols, follow up on the outcomes of referrals, and address any issues/questions that may arise.
- ✓ Promptly alert the GMSD of any changes that may affect referrals. This includes but is not limited to changes regarding: capacity, hours of operation, available services, service area/jurisdiction, language capacity, key personnel, and any major funding streams that affect your services.
- ✓ If requested, provide letters of reference/support from other service providers, law enforcement, funders, and/or government agencies.

*Inclusion in the GMSD as a direct service provider means that your organization will be provided as a referral for emergency, short-term, and/or long-term social and/or legal services for victims and survivors of human trafficking. An organization designated as a direct service provider in the GMSD must:*

- ✓ Have capacity to provide one or more direct social and/or legal services and/or coordinate the provision of direct services to victims and survivors of human trafficking.
- ✓ Have demonstrated experience serving victims and survivors of human trafficking and/or related populations.
- ✓ Have a public phone number or email that users can use to contact organization.
  - Phone numbers do not need to be 24/7.
  - If listing a Hotline number, be prepared to answer questions about Hotline operation.

*Inclusion in the GMSD as an indirect service provider means that your organization will be provided as a referral for individuals who are seeking to get involved in local and national anti-trafficking efforts, find volunteer opportunities, and/or access training and technical assistance among other indirect services. Typically, individuals seeking direct social or legal services will not be referred to indirect service providers unless your organization has demonstrated an ability to coordinate direct services.*

### ORGANIZATIONAL SCREENING & APPROVAL PROCESS

The GMSD strives to connect trafficking victims and survivors, advocates, service providers, and law enforcement with critical social and legal services. The GMSD does not endorse or conduct a formal evaluation of programs included in the GMSD; however, we do request information from organizations to assist our staff in an initial screening process.

The screening process seeks to ensure that a baseline level of quality assurance criteria is met. These criteria include:

- ✓ The organization has sustainable managerial practices



- ✓ The organization engages in victim-centered practices
- ✓ The organization is equipped to provide services to human trafficking victims and survivors
- ✓ The organization is in good standing and collaborates with partners in their area
- ✓ The organization fulfills the minimum criteria for inclusion as outlined above.

The GMSD will consider an organization's request for inclusion based on the organization's self-reported responses to the screening questions enumerated below. The GMSD may contact the organization with follow-up questions as needed. The GMSD may also request additional documentation and/or a letter of reference/support to verify the organization's experience working directly with victims and survivors of human trafficking, and/or other at-risk or related populations, and to confirm that the organization is in good standing within its field. The GMSD cannot verify the accuracy of information reported by the referral organization.

While some organizations in the Directory work exclusively on the issue of human trafficking, other organizations come from allied service areas that focus on related issues such as domestic violence, sexual assault, runaway and homeless youth, labor rights, immigration, and refugee services. Therefore, there are no 'right' or 'wrong' answers to questions within the application and answers are assessed in relation to the individual organization's service model.

#### PRIVACY

Each organization's record may contain both public and private contact and referral information. Any contact information designated as public by the referral organization will be made available to individuals accessing the GMSD.

Any internal contact information will be accessible only to GMSD staff.

#### QUALITY ASSURANCE

The GMSD reserves the right to remove an organization from the Directory at our discretion, especially if there are allegations of misconduct, the GMSD is unable to reach the designated point of contact after multiple attempts, or the organization no longer fulfills the minimum inclusion requirements. Any organization may likewise request to be removed from the Global Modern Slavery Directory at its discretion.

To apply for inclusion in the Directory please visit <http://globalmodernslavery.org/apply>.  
If you have questions about the information in this document please email [global@polarisproject.org](mailto:global@polarisproject.org).